

Workplace Conflict Management Services

Mediation



Face to face
Group/Team and Remote

Our mediators are professionally trained *Work Place* mediators.

They understand the complexities of supervisor, team and skill based relationships; duty of care, work performance and codes of conduct.

They possess the know how:

- to work with supervisors and employees
- to coach and assist with difficult conversations

Investigation

Face to face and Telephone

Our investigators are skilled interviewers who know how to objectively gather information in a low key, confidential and non-threatening manner.

They are also professional report writers and can compile and draft appropriate recommendations with skill, timeliness and tact.



Facilitation & Training

Mediation Tools, Mediation Policy/Forms, Mediation Training, Group Facilitation

Conflict resolution requires clear, and consistent strategies.

We have developed tools and processes that are workplace specific. We constantly monitor, change and adapt whenever necessary.

We have been working in conflict management with private and public sector workplaces since 1993.



We can teach supervisors and managers by encouraging them to participate in co-mediation. We can teach supervisors and managers a supervisor-led mediation process in groups in your own workplace. We can facilitate workshops and meetings for teams in conflict.